4/24/2025



Changes to Authorization Numbers Coming Soon

Audience: All providers and staff who submit requests through the Louisiana Blue Authorizations application should read this notification.

Louisiana Blue is changing the authorization numbers assigned by the Louisiana Blue Authorizations application.

Today, the Louisiana Blue Authorizations application uses the referral ID number assigned to a request as the authorization number. Referral ID numbers begin with the letter "B" and appear in the top left of the Referral Details screen.

Later this summer, as early as June 8, 2025, the Referral Details screen will identify new authorization numbers in the Authorizations section. The new authorization numbers will begin with the letter "L."

Providers will need to begin using the new "L" authorization numbers for claims submission and processing. Only use the referral ID numbers as a reference number for the request.

After this authorization number enhancement takes effect, it will bring an additional benefit to many providers. It will reduce the number of authorizations providers must request when there is a gap in dates of service. For example, home health providers with multiple dates of service over an extended period will submit less requests.

This change will not alter the process for adding additional service requests or extension requests to an authorization. Continue to add these to the authorization via the Add Note/Attachment feature accessed on the Referral Details screen.

The Louisiana Blue Authorizations application is available on iLinkBlue under the "Authorizations" menu option. www.lablue.com/ilinkblue